



Pricing Schedule

NDIS SERVICES

Effective 1 January 2023



Care to Care[®]

PERSONALISED SUPPORT

1300 62 00 13 | info@caretocare.com.au | [caretocare.com.au](https://www.caretocare.com.au)



How can we help?

The National Disability Insurance Scheme (NDIS) is one of the ways the Commonwealth Government enables people with disability to gain more time with family and friends, greater independence, access to new skills, services and activities in their community – to improve their quality of life. Curatura Pty Ltd, trading as **Care to Care** is a Registered NDIS Provider for the following registration groups:

- 0104 Assist Personal Activities – High**
- 0106 Assist Life Stage Transition and Support**
- 0107 Assist Personal Activities**
- 0108 Assist Travel/Transport**
- 0114 Community Nursing Care**
- 0115 Daily Tasks – Shared Living**
- 0116 Innovative Community Participation**

- 0117 Development Life Skills**
- 0120 Household Tasks**
- 0125 Participate Community**
- 0126 Exercise Physiology and Personal Training**
- 0127 Plan Management**
- 0128 Therapeutic Supports**
- 0136 Group Centre Based Activities**

Being a Registered NDIS Provider, **Care to Care** can assist participants who are Agency Managed, Plan Managed and Self-Managed.

Services are delivered flexibly based on your individual needs and preferences. Our dedicated team of Care Coordinators and Nurses can assist you with selecting the services that are right for you. All of our staff are Police checked and appropriately trained to deliver your services professionally and safely.

Our Services



Self-Care Services

We deliver Self-Care services like showering, bathing, toileting, dressing/undressing, getting in/out of bed, washing and drying hair, shaving and medication prompts.



Meal preparation

We also provide meal preparation and assistance services to help you with a healthy lifestyle.



Domestic Assistance

We deliver light domestic services to keep your home clean and safe. Services include cleaning, laundry, ironing, etc.



Nursing Services

We deliver Nursing services like bowel management, PEG feeding, wound care and management, medication administration, general health and other assessments (continence, cognition) and certain medical tests (blood pressure).

Note: the service fee does not include the price for goods, like bandages, dressings, and continence aids.



In-home Respite Care

We deliver In-home Respite services to look after you while your primary carer takes a well-deserved break.



Companionship & Social Support Services

We provide companionship services to get you out and about in the community and stay connected with your friends with one-on-one support by our Support Workers. This includes transportation to appointments, shopping as well as transport to social activities.



Overnight Care

Is delivered in 12-hour shifts. It consists of 8-hours sleep and 4-hours active. Support Workers need a bed in a separate room and need 8 hours sleep. More than two disturbance per night will result in the total fee reverting back to an hourly rate.



24-Hour Live-in Care

Is for low care participants requiring regular monitoring in their home by a single Support Worker. Shifts have the same start and end time. Support Workers need a bed in a separate room and can only work 8 hours during any one shift, or the total fee reverts back to an hourly rate.

Note: high care is delivered in 3 x 8-hours active shifts with three separate Support Workers on a rotation (charged at the appropriate hourly rates x 24 hrs).



Therapeutic Supports & Exercise Physiology

We have a panel of approved Allied Health sub-contractors (i.e. Physiotherapists, Occupational Therapists, Podiatrists, Exercise Physiologists) to provide a holistic approach to your care services; we will coordinate their involvement on your behalf.



Plan Management

Our accounting team can support you to optimally manage the funding in your NDIS Plan.



Support Coordination

Our team is registered to support you with Level 1 – Support Connection, and Level 2 – Coordination of Supports. We can help you to understand and use your NDIS Plan to pursue your goals, connect you with NDIS providers, community, mainstream and other government services. We'll build your confidence and skills to use and coordinate your supports.

Your NDIS Fees

This Pricing Schedule explains how **Care to Care** charges for services.

NDIS Price Guide

Care to Care follows the NDIS Pricing Arrangements and Price Limits (previously the NDIS Price Guide). Price regulation is in place to ensure that participants receive value for money in the supports that they receive.

An up to date Support Catalogue, a listing of all the supports that **Care to Care** provides and prices we charge, is available on our website at <https://caretocare.com.au/disability-care/>

Note:

- Services are typically delivered with a 2-hour minimum duration, and additional 30-minute increments thereafter.
- If a period of work crosses a shift boundary (ie different days/times), we are required to pay Support Workers at the higher of the relevant rates. We also charge accordingly, ie if a 2-hour visit ends at 8:01pm the entire visit is charged at the Afternoon Hours rate.
- High Intensity Support that requires a Support Worker with additional qualifications and experience may attract different price limits based on the NDIS' definitions.
- We charge the Temporary Transformation Payment (TTP) on some support item price limits, since we are a registered provider and compliant with the TTP terms and conditions.

Staff travel costs to visit you

We are paying Support Workers for their time when traveling to/between clients – **Care to Care** has adopted an average journey duration of 15-minutes. The specific Provider Travel Fee depends on the type of service you are receiving and the day/time of the service. For example, if you are receiving a standard weekday daytime Self-Care service (charged at \$64.04/hr), the applicable Provider Travel – labour cost will be \$16.01 and claims will be against the same code as the primary support service.

Provider travel rules also allow us to claim non-labour cost (not time) associated with our Support Workers travelling to a service location at \$1.00/km – claims will be against the relevant "Provider Travel – non-labour cost" code.

Transport

We charge for the distance travelled during a visit as a return trip with/without the participant at \$1.00 per km, i.e., when our Support Worker takes you shopping or to an appointment, including other forms of transport or associated costs up to the full amount (ie road tolls or parking).

Third Party Processing Fee

The procurement of services from an external provider, arranged by us on your request, will be billed directly to your NDIS Plan at the cost invoiced by the external provider, plus an additional 10% surcharge to cover the cost of setting up and administering these arrangements (capped at \$300 per invoice).

Cancellation

For less than 7 days' notice to cancel or reschedule a service, the following fees apply:

- if you give notice within 7 days of the service booking and we are unable to make suitable alternative arrangements for a rostered employee, the full service fee will be charged; and
- any last-minute cancellations within 24 hours of the service booking will always be charged the full fee for the service as we will have insufficient time to make suitable alternative arrangements.



Please note: This Price Guide is correct at the time of printing and is subject to change anytime. All amounts are GST exclusive and the applicability of GST will be confirmed on an individual basis.



It is important that we ensure you are informed and understand the way we deliver your services and charge your fees.

Please do not hesitate to contact our team, should you have any concerns or questions – we are very happy to explain the details and present an indicative Budget for your consideration.





We feel privileged that you are considering **Care to Care** as your service provider. Thank you for entrusting us with your care, and the care of your loved ones. Be assured that we will do everything in our ability to deliver the best care possible.



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Contact your Care to Care Coordinator today

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